

LAW ENFORCEMENT DATA REQUESTS

Foursquare will review and respond to properly served requests for data as required by law and in accordance to its Privacy Policy and Terms of Use. Foursquare reserves the right to object to improper service of process and requests that are overly broad or vague.

WHERE TO SEND REQUESTS?

Law enforcement officials can submit their request via certified mail, express courier, or in person at our corporate headquarters:

Foursquare Labs, Inc.
568 Broadway, 10th Floor
New York, NY 10012
ATTN: Legal Department, Law Enforcement Request

REQUESTS FOR USER INFORMATION

U.S. Process Guidelines:

We disclose account records solely in accordance with our terms of service and applicable law, including the federal Stored Communications Act, 18 U.S.C. Sections 2701-2712. Under U.S. law:

- A valid subpoena issued in connection with an official criminal investigation is required to compel the disclosure of basic user data as defined in 18 U.S.C. Section 2703(c)(2), which may include: name, length of service and email address, if available.
- A court order issued under 18 U.S.C. Section 2703(d) is required to compel the disclosure of other user data, not including contents of communications, which may include photographs and other electronic communication information in addition to the basic user data identified above.
- A search warrant issued under the procedures described in the Federal Rules of Criminal Procedure or equivalent state warrant showing of probable cause is required to produce stored contents such as tips, check-ins, photographs and location information.

Foreign Law Enforcement Requests

Foreign law enforcement requests may be submitted by a mutual legal assistant treaty or letter rogatory in accordance with our terms of service.

WHAT INFORMATION IS REQUIRED IN A DATA REQUEST?

All requests must identify requested records with particularity and include the following:

Law Enforcement Information

- Requesting agency name
- Requesting agent name and badge/identification number
- Requesting agent employer issued e-mail address
- Requesting agent direct phone contact

- Deadline to Respond

User Information

- User email address (if available)
- User profile URL with username (e.g., <https://foursquare.com/johnnybegood>) or userid (e.g., <https://foursquare.com/user/51831127>)

It is important to note that some information we store is collected automatically, while other information is provided by the user, and that we do not require identity verification. If a user has created a fake or anonymous profile, our information may not be authentic.

Emergency Requests

Emergency requests that involve imminent harm or risk of death or serious physical injury to a person should be submitted by a law enforcement official via email to lawenforcement@foursquare.com. In addition to the information required above, emergency requests must include the following information:

- Detailed information about the nature of the emergency and why the threat is imminent, and
- Explanation, in precise detail, of the information required to resolve emergency

Note: We will not review or respond to messages sent to this email address by non-law enforcement officials.

Users that believe there is an emergency situation should immediately contact local law enforcement directly.

Preservation Requests

Foursquare will take steps to preserve a snapshot of then-existing account data in connection with a criminal investigation for 90 days, pending service of formal legal process. The requests need to identify the Foursquare account by (1) name and email address and (2) include user or venue URL.

NOTIFICATION

Foursquare will notify users of requests for their data unless it is prohibited from doing so by statute or court order. Law enforcement officials who believe that notification would jeopardize an investigation should obtain an appropriate court order or other process establishing that notice is prohibited. Furthermore, if the request draws attention to an ongoing violation of our terms of use, we may take action to prevent any further abuse, including actions that may notify the user that we are aware of their misconduct.